

# IMPROVING SECURITY METRICS

6 May 2016



**SPEEDY GROUP**  
HOLDINGS CORP  
INFORMATION SECURITY

Protect – Detect – Advise – Respond

**Ron Shuck,** CISSP, CISM, CISA, CPP, GCIA, GCED  
Director Information Security



# Agenda

**What are  
Security  
Metrics**

**Benefits  
& Goals**

**An  
Approach**

**Examples**

# Security Metrics

An ongoing collection of measurements to assess security performance



Producing reliable and effective information security metrics is not easy

# Security Metrics

## ➤ Security Metrics Should Measure

- Implementation
- Effectiveness
- Impact



## ➤ Measure Repeatable Processes

- Contextually specific
- Consistently measured
- Cheap to produce



# Benefits





# Goals – ABC's

- ① Align security strategy with company needs and objectives
- ① Blend qualitative and quantitative
- ① Create easy to understand metrics
- ① Automate where possible
- ① Be consistent
- ① Consume information already available

# Approach

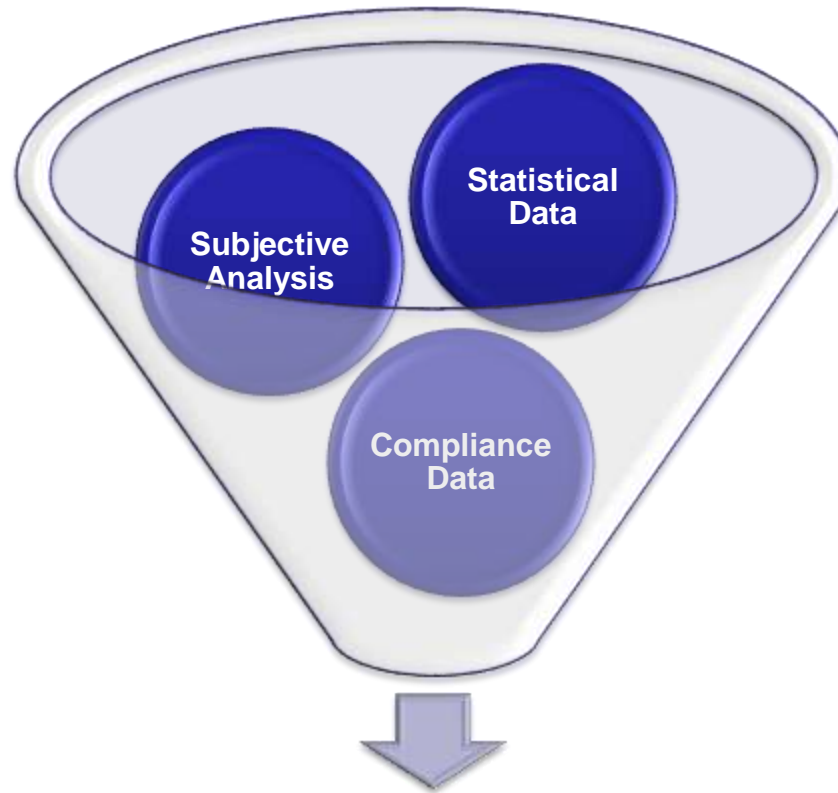
A magnifying glass with a black handle and a silver rim is positioned over the word 'Approach'. The lens of the magnifying glass is centered over the 'p' and 'r' of the word, making them appear larger and more prominent than the other letters.

# One Metric to Rule Them All





# Metric Composition



**Composite Score**

# Protect & Detect



**Outcome Based / Qualitative**



**Activity Based / Quantitative**

# Metric Composition

## Composite Score

IDM

Endpoint

Perimeter

Cross  
Function

Protect  
Score

Detect  
Score

Protect  
Score

Detect  
Score

Protect  
Score

Detect  
Score

Protect  
Score

Detect  
Score

# Metric Composition

## **Protect** (Outcome Based / Qualitative)

- Completeness / effectiveness of solutions in place
- Alignment with business objectives & roadmap
- Compliance metrics if available (e.g. percent up to date or installed)

## **Detect** (Activity Based / Quantitative)

- Event metrics from solutions
- Based on alerts that were not blocked
- Weighted by severity of alert

# Identity & Access Management

## **Protect** (Outcome Based / Qualitative)

- Two Factor Authentication
- Account Provisioning Process & Administration
- Administrative Access Controls
- Access Certifications

## **Detect** (Activity Based / Quantitative)

- Failed Login / Account Lockout Events
- 3<sup>rd</sup> Party Access

# Endpoint Protection

## **Protect** (Outcome Based / Qualitative)

- Host-based Intrusion Prevention System (HIPS)
- Malware Protection (Antivirus, AntiSPAM)
- Advanced Malware Protection (AMP)
- Whole Disk Encryption

## **Detect** (Activity Based / Quantitative)

- Endpoint Events



# Perimeter Defense

## **Protect** (Outcome Based / Qualitative)

- Firewalls
- Network Intrusion Prevention Systems (IPS)
- Security Information & Event Management (SIEM)
- Advanced Persistent Threat Protection (APT)
- Web Proxy & Web Application Firewall (WAF)
- Network Behavior Analysis (NBA) & Visibility

## **Detect** (Activity Based / Quantitative)

- Perimeter Events (IPS, FireAMP, Proxy, WAF)

# Cross Functional Security Services

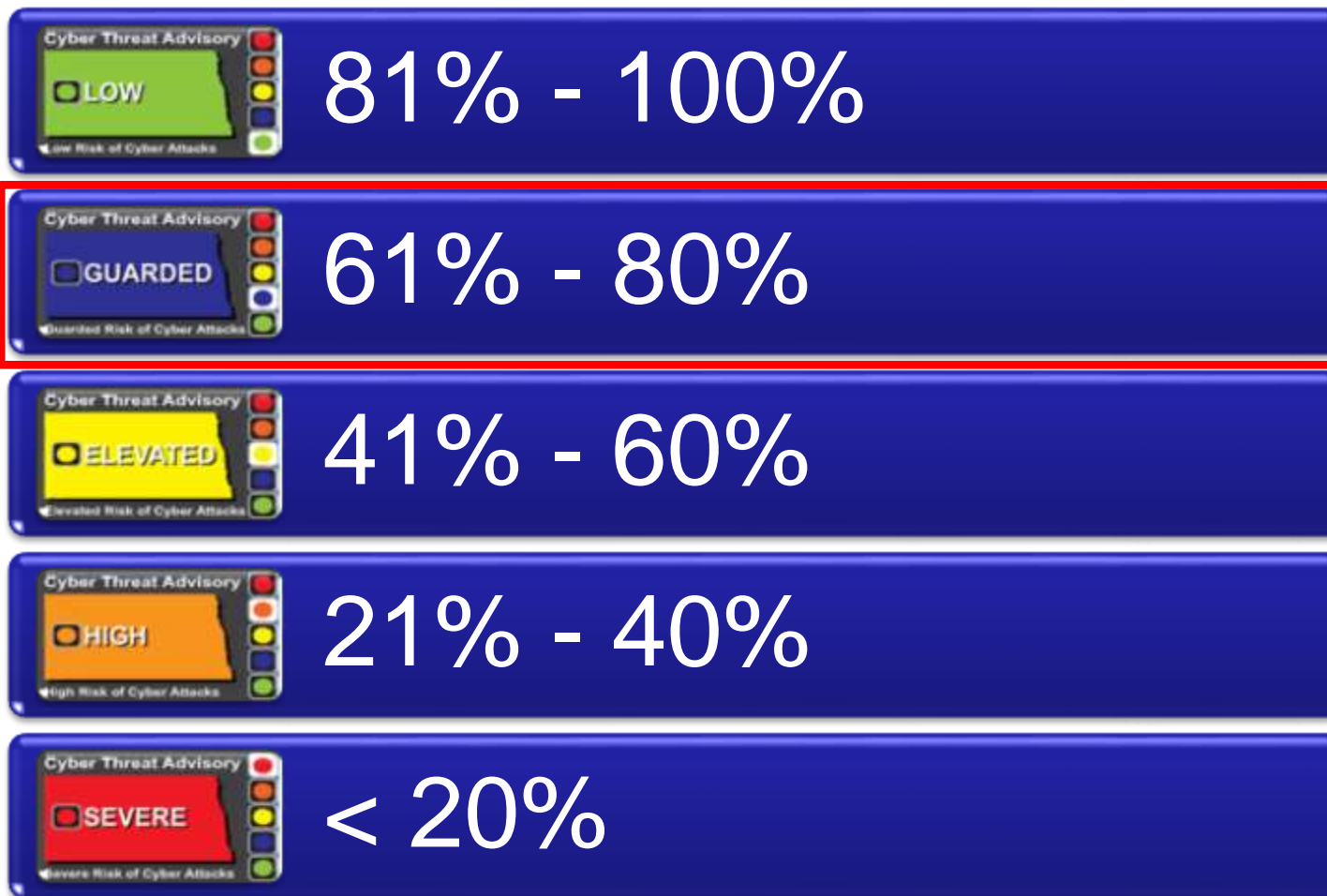
## **Protect** (Outcome Based / Qualitative)

- Risk Assessment
- Vulnerability Assessment
- Incident Response

## **Detect** (Activity Based / Quantitative)

- Risk Levels (Vulnerability & Risk Assessment)
- Vulnerability Scan & Patch Statistics
- Median-time-to-remediation (MTTR)

# Information Security Level Indicators



**TARGET**



# Example – Detect Tips

- **H/IPS, WAF, AV/AMP**
  - Blocked / Alerts  
(weighted by severity)
- **Firewall, Proxy**
  - Blocked / Total Packets
- **Anti-Malware**
  - Compliance (% covered)
- **Patch Management**
  - Compliance (% current)
- **Risk Assessments**
  - Mitigation Age  
(to target, weighted by severity)
  - Mitigation Status  
(weighted by severity)
- **Vulnerability Scans**
  - Mitigation Age
  - Mitigation Status
- **Incident Response**
  - MTTR / MTTD

**Activity Based / Quantitative**

# Example – Summary

Overall Security Metrics.xlsx - Excel

FILE HOME INSERT PAGE LAYOUT FORMULAS DATA REVIEW VIEW

Clipboard Font Alignment Number Styles Cells Editing

AutoSum Fill Clear Sort & Find & Filter Select

A1 Item

Item	Date		
Over All		18.29%	
IDM		17.50%	
Protect		17.50%	
Two Factor		70%	
Account Life Cycle Management		0%	
Administrative Access		0%	
Access Certification		0%	
Single Sign On		0%	
PKI		0%	
Detect		0.00%	
Events		0%	
Endpoint		32.00%	
Protect		19.00%	
HIPS		0.00%	
Malware		85.00%	
Advanced Malware		10.00%	
Encryption		0.00%	
Peripheral		0.00%	

Summary IDM Endpoint Perimeter Cross Alerts Risks Defines

READY 100%

Average of the tower sections below.

Average of the Protect & Detect numbers.

Average for the Protect items.

Reference the cell on the specific sheet.

Ex: =IF(SUM(B16,B23),AVERAGE(B16,B23),"")

Ex: =AVERAGE(B17:B21)

Ex: =Endpoint!D1



# Example – Protect Detail

Overall Security Metrics.xlsx - Excel

FILE HOME INSERT PAGE LAYOUT FORMULAS DATA REVIEW VIEW

Clipboard Font Alignment Number Styles Cells Editing

A1 Firewall

	A	B	C	D	E	F	G	H	I	J
1	Firewall	52.86%	IPS	29.60%	SIEM	34.00%	Proxy	39.17%	VPN	-26.67%
2	Stateful	100%	US - Perimeter	98%	Coverage	95%	US	60%	Posture Assessment	-10%
3	User controls	10%	Canada - Perimeter	0%	System Performance	75%	Canada	100%	Split Tunnel	-50%
4	Content Control	70%	UK - Perimeter	50%	Correlation Rules	0%	UK Corp	0%	Restricted Network Access	-20%
5	Geo Blocking	0%	Rackspace	0%	Automated Response	0%	UK Store	75%	Two Factor	100%
6	MPLS	0%	MPLS	0%	Integrated CTI Feeds	0%	AV	0%		
7	Application Inspection	90%					AMP	0%		
8	Advanced Malware	100%						0%		

Just average the items in the section.

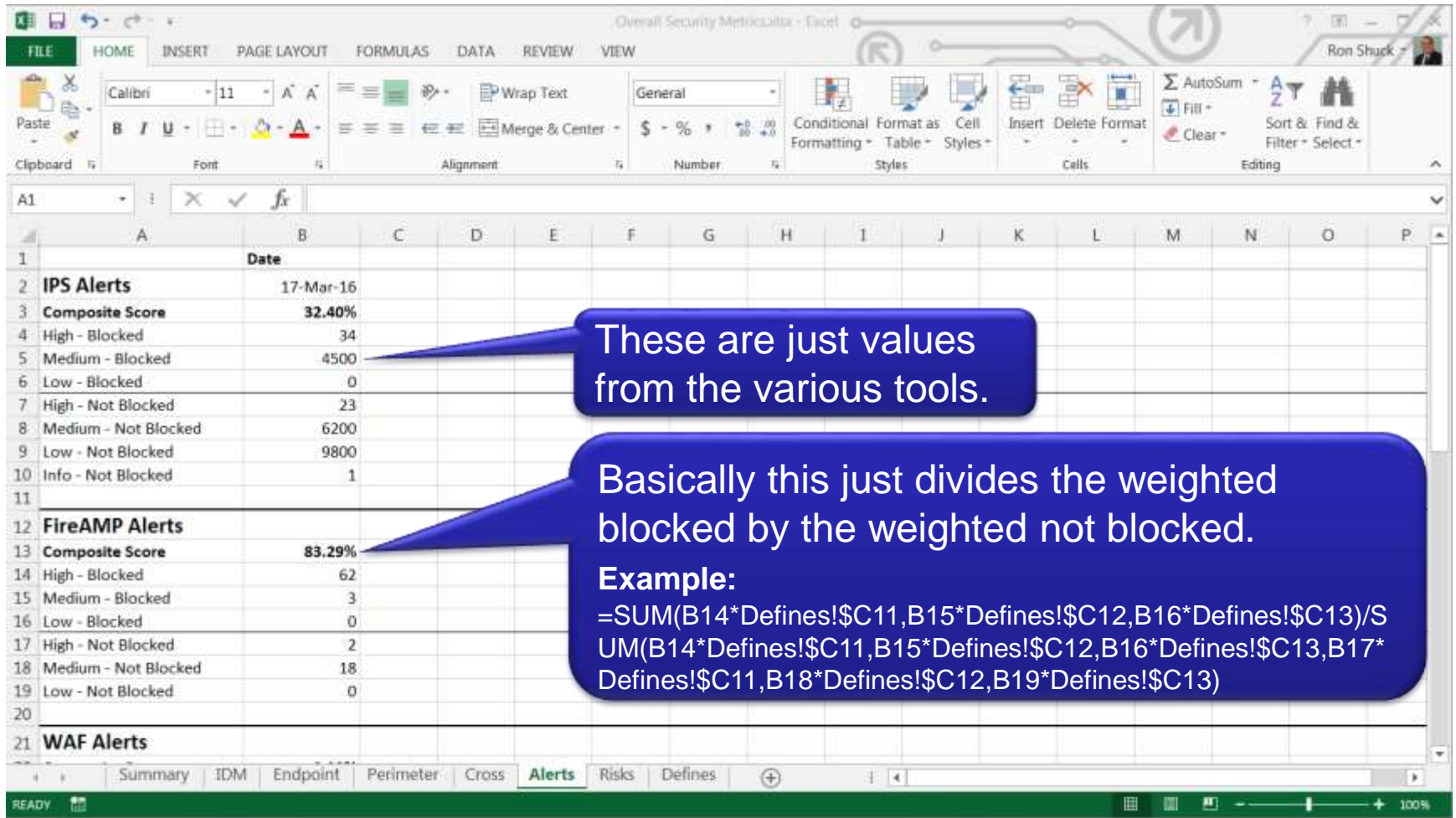
Enter the items that are significant to your business.

	A	B	C	D
Firewall	Score	100%	77.00%	IPS
Stateful	100%	25%	25.00%	US
User controls	10%	10%	1.00%	Car
Content Control	70%	5%	3.50%	UK
Geo Blocking	0%	5%	0.00%	Rax
MPLS	0%	5%	0.00%	MP
Application Inspection	90%	25%	22.50%	
Advanced Malware	100%	25%	25.00%	

Summary IDM Endpoint Perimeter Cross Alerts Risks Defines

READY 85%

# Example – Detect Detail



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1		Date														
2	IPS Alerts	17-Mar-16														
3	Composite Score	32.40%														
4	High - Blocked	34														
5	Medium - Blocked	4500														
6	Low - Blocked	0														
7	High - Not Blocked	23														
8	Medium - Not Blocked	6200														
9	Low - Not Blocked	9800														
10	Info - Not Blocked	1														
11																
12	FireAMP Alerts															
13	Composite Score	83.29%														
14	High - Blocked	62														
15	Medium - Blocked	3														
16	Low - Blocked	0														
17	High - Not Blocked	2														
18	Medium - Not Blocked	18														
19	Low - Not Blocked	0														
20																
21	WAF Alerts															

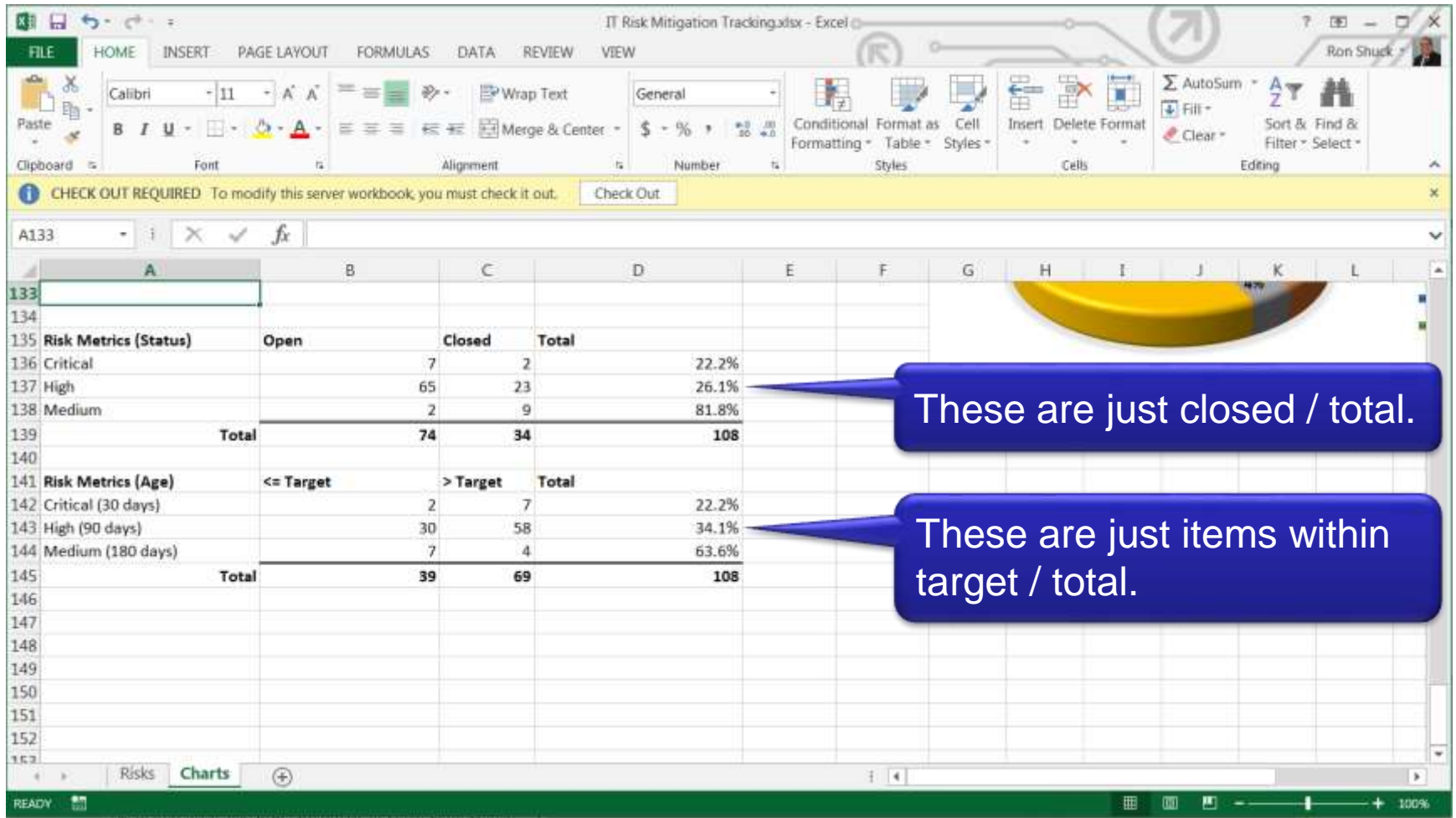
# Example – Risk Detect Detail

This is an average of B4 and B8.

Basically this just averages the weighted percentages.  
**Example:**  
`=IF(SUM(B5:B7),AVERAGE(B5*Defines!$C$2,B6*Defines!$C$3,B7*Defines!$C$4),"`

	A	B	C	D	E	L	M	N	O	P
1		Date								
2	Risk Assessments	17-Mar-16								
3	Composite Score	31.59%								
4	Mitigation Status	36%								
5	Critical	28.6%								
6	High	21.5%								
7	Medium	77.8%								
8	Mitigation Age	27%								
9	Critical	0.0%								
10	High	15.4%								
11	Medium	77.8%								
12										
13										
14										
15										
16										
17										
18										
19										
20										
21										
22										

# Example – Risk Detail





# Example – Defines

Overall Security Metrics.xlsx - Excel

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Item

Item	Tab	Value
1 Risk Status - Critical Multiplier	Risk	0.7
2 Risk Status - High Multiplier	Risk	0.8
3 Risk Status - Medium Multiplier	Risk	0.9
4 Risk Age - Critical Multiplier	Risk	0.7
5 Risk Age - High Multiplier	Risk	0.8
6 Risk Age - Medium Multiplier	Risk	0.9
7 IPS - High Multiplier	Alerts	5
8 IPS - Medium Multiplier	Alerts	3
9 IPS - Low Multiplier	Alerts	1
10 FireEye - High Multiplier	Alerts	5
11 FireEye - Medium Multiplier	Alerts	3
12 FireEye - Low Multiplier	Alerts	1
13 WAF - High Multiplier	Alerts	5
14 WAF - Medium Multiplier	Alerts	3
15 WAF - Low Multiplier	Alerts	1
16 VSE - High Multiplier	Alerts	5
17 VSE - Medium Multiplier	Alerts	3
18 VSE - Low Multiplier	Alerts	1
19 HIPS - High Multiplier	Alerts	5
20 HIPS - Medium Multiplier	Alerts	3
21 HIPS - Low Multiplier	Alerts	1

Summary IDM Endpoint Perimeter Cross Alerts Risks Defines

READY 100%

These can be as simple or complex as you like.

